

WITH KAPOPEDIA, WE HAVE ACHIEVED A BREAKTHROUGH IN DIGITAL KNOWLEDGE MANAGEMENT – DIRECTLY ON YOUR SMARTPHONE, ALWAYS UP TO DATE, ALWAYS READY.

ST. GALLEN & AARGAU POLICE: EFFICIENT ACCESS TO SPECIALIZED KNOWLEDGE FOR EVERYDAY POLICE WORK

Police work is knowledge work – especially in times of growing complexity, new threats, and technological changes. With the «**KAPOgoesMOBILE**» project, the St. Gallen cantonal police force therefore set out to find a solution that would make specialist knowledge available anytime, anywhere.

They found what they were looking for at the Eastern Swiss software company Orphis AG. Working closely together, they developed an app that is not only impressive, but is now causing a stir throughout Switzerland: **KapoPEDIA**.

THE STARTING POINT: PAPER WAS YESTERDAY – KNOWLEDGE HAD TO BECOME MOBILE

Service regulations, police expertise, checklists, or implementation provisions until now, all this information was stored in many different places: on local servers, on the intranet, or even printed out in folders. Quick access? Usually not.

Florian Schneider, project manager at the St. Gallen Police Department, explains:

«Our employees need to be able to act quickly and confidently when on duty or in contact with the public. This requires them to have quick access to the relevant information.»

THE SOLUTION: KAPOPEDIA – KNOWLEDGE AT YOUR FINGERTIPS WITH JUST A FEW CLICKS

Together with Orphis, a system was developed that makes police knowledge structured, filterable, and available on mobile devices. The modern app combines:

- an **intelligent search function** with keywords
- **linked content** to efficiently navigate through topics
- **Automatic versioning** for consistently up-to-date content
- as well as **mobile availability** on smartphones and tablets

Cyril Iselin from Orphis emphasizes:

«Through close collaboration with police experts, an idea was turned into a productive digital assistant. Easy to use and designed with practical application in mind.»

THE ADDED VALUE: FAST, RELIABLE DECISIONS IN THE FIELD

Thomas Aeschlimann, co-project manager at Kapo Aargau, describes everyday life with KapoPEDIA:

«If, for example, a citizen reports an internet fraud, the case worker can immediately enter the term 'Microsoft' in the app, call up the article on 'PC support calls' and view further information via linked content. This saves time and provides certainty. »

The advantage is obvious: no more searching through unstructured data, no more outdated documents, no more knowledge gaps. Instead, structured access to up-to-date, validated knowledge exactly when it is needed.

OUTLOOK: A SYSTEM WITH A FUTURE AND POTENTIAL FOR FURTHER APPLICATIONS

Demand for KapoPEDIA is growing. Police departments from all over Switzerland are expressing interest in introducing the system. This is because KapoPEDIA is scalable, can be used across departments, and can be continuously expanded.

Iselin sums it up:

«The more police officers use KapoPEDIA in their daily work, the more valuable the system becomes. The first step has been taken. With KapoPEDIA, the digitization of police work is in full swing. »

FLORIAN SCHNEIDER, PROJECT MANAGER, ST. GALLEN POLICE DEPARTMENT

«With KapoPEDIA, our employees have access to relevant knowledge at all times - easily, quickly, and up to date. This strengthens their confidence in the field.»