

GIRGIN SWITZERLAND AG – FROM CALL CENTER TO DIGITAL PIONEER

THE CHALLENGE

Is your call center struggling with outdated processes? Multiple systems, scattered data, confusing workflows, a daily routine that causes stress and reduces efficiency. GIRGIN Switzerland AG faced exactly these problems.

OUR SOLUTION

With our ORPHY platform, we have cleared up the chaos. Everything is combined on one platform: CRM, VoIP telephony, time tracking, business intelligence—accessible anytime, anywhere. Automated workflows reduce the workload for employees, increase efficiency, and ensure that every customer contact is valuable.

RESULTS

- 100% reduction in office attendance times.
- Significant increase in efficiency.
- Improved data quality & smarter customer interactions.

AND YOUR CALL CENTER?

What if your employees had more time for genuine customer relationships? What if, instead of administrative tasks, they could focus on what really matters, personal, appreciative dialogue?

CONTACT US NOW AND UNLEASH THE FULL POTENTIAL OF YOUR CALL CENTER!